

Putting the Pieces Together, a Review of the Benefits Investigation Process

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Introductions

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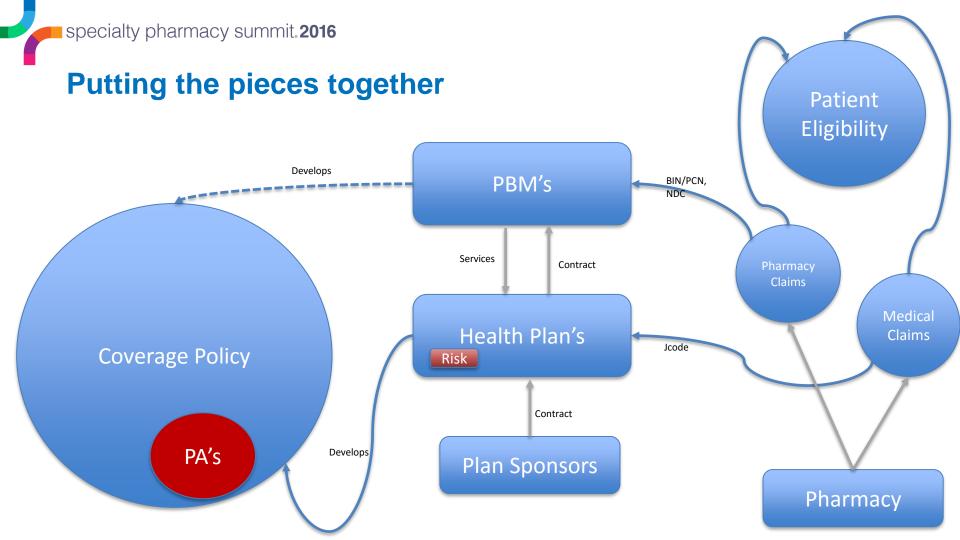
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Agenda

- Overview Thomas Cohn
- Background on Coverage Policy Connie Inguanti
- Background on Prior Authorization & Standards Tony Scheuth
- Panel Questions / Discussion
 - Thomas Cohn (Moderator)
 - Connie Inguanti
 - Tony Scheuth
 - Caleb DesRosiers



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The Role of Payer Coverage Policy in Benefit Verification

Background: Managed Care

Organized health care delivery system

- Designed to improve the quality and accessibility of health care . . .
- Including pharmaceutical care . . .
- While containing costs . . .
- By putting limited resources to best use in patient care

Managed Care Pharmacy

Ensures access to clinically sound, cost-effective medications, biologics and devices for patients/members

- Pharmacy & Therapeutics (P&T) committees
 - Pharmacists
 - Physicians, including specialist advisors
 - Others (representing Administration, Contracting, Legal, etc.)
- Develop and manage:
 - Formularies
 - Practices and policies related to access, reimbursement & appropriate use
- Responsible for traditional retail drugs and "medical" or "specialty" drugs



Drug Access & Reimbursement Requirements

All P&T-required conditions must be met for successful benefit verification and approval at the pharmacy fulfillment level

- Pharmacy management tactics:
 - Formularies
 - > Prior Authorization (PA), step edits, restrictions
 - Coverage/medical policy
 - Benefit design
 - Contracting
 - Pharmacy networks, mail order, specialty pharmacies
 - Disease management
 - Drug utilization review
 - Outcomes research
 - Patient and provider education



Coverage/Medical Policy

"Appropriate use" is the objective of P&T drug-related practices & policies

- Right drug to the right person at the right time
- Aligned with formulary & contracting
- Aligned with P&T committee/medical department's determination of best clinical practices
 - Often apply to high-cost specialty drugs for complex disease states
 - Formulary measures include PA, ST and other restrictions
 - Coverage/medical policy: Detailed medical conditions that must be met for reimbursement, e.g., diagnosis, documentation of previous treatment, documented genetic marker if for a targeted therapy



Coverage Policy & PA

Coverage Policy is the Foundation of Benefit Verification/Approval at the Pharmacy Level



Ensures necessary requirements are

Coverage Policy

Medical requirements/best practices



Coverage Policy & PA: Determine Drug Eligibility

• In this example, Pfizer's oral chemotherapy Xalkori is indicated to treat non-small cell lung cancer in patients with specific gene expressions.

INDICATIONS AND USAGE
XALKORI is a kinase inhibitor indicated for the treatment of patients with:
 metastatic non-small cell lung cancer (NSCLC) whose tumors are anaplastic lymphoma kinase (ALK)-positive as detected by an FDA-approved test. (1.1)
 metastatic NSCLC whose tumors are ROS1-positive. (1.2)
DOSAGE AND ADMINISTRATION
Recommended Dose: 250 mg orally, twice daily. (2.2)
 Renal Impairment: 250 mg orally, once daily in patients with severe renal impairment (creatinine clearance <30 mL/min) not requiring dialysis. (2.2)



Coverage Policy Criteria: Example

- Here, the health plan's Coverage Policy states that use is approved if the patient has one of the FDA-approved indications AND that it is documented by a genetic test
- Criteria for allowed off-label uses may also be listed common with cancers, based on national guidelines or clinical trial data

APPROVAL CRITERIA

Requests for Xalkori (crizotinib) may be approved for the following indications, when accompanying criteria are met:

- I. Non-small cell lung cancer (NSCLC), recurrent or metastatic; AND
 - a. Documentation is provided that tumor is documented anaplastic lymphoma kinase (ALK)-positive; **OR**
 - b. Tumor is documented as c-ros oncogene 1(ROS1) positive (NCCN); OR
 - c. Mesenchymal-Epidermal Transition (MET) amplifications are present (NCCN);
- II. Inflammatory Myofibroblastic Tumor (IMT) with ALK translocation (NCCN).



Coverage Policy Criteria on PA Form: Example

- This plan's PA form reflects its Coverage Policy criteria. For use to be approved at the pharmacy level, the physician must document:
 - An approvable diagnosis (in this case, associated with a gene expression)
 - Documentation that an FDA-approved genetic test was done (per FDA label)
 - This plan requires test results to be attached
 - Quantity prescribed must align with the plan's Coverage Policy criteria
- ➤ If all Coverage Policy criteria are met and documented in the PA form, use will be approved. Otherwise, it will rejected. A medical exception can be requested.

CONTAINS CONFIDENTIAL PATIENT INFORMATION XAIKORI (Crizotinib) Prior Authorization of Benefits (PAB) Form Complete form in its entirety and fax to: Prior Authorization of Benefits Center;				8. APPROVAL CRITERIA: CHECK ALL BOXES THAT APPLY NOTE: Any areas not filled out are considered not applicable to your patient & MAY AFFECT THE OUTCOME of this request. UNDED NO Does the patient have a diagnosis of locally advanced or metastatic non-small cell lung cancer				
1. PATIENT INFORMATION		2. PHYSICIAN INFORMATION			(NSCLC)? If			
Patient Name:		Prescribing Physician:				□ Yes □ No Has that patient had a documented anaplastic lymphoma kinase (ALK)-positive result as detected by an FDA-approved companion diagnostic test* (that is, Vy		
Patient ID #:		Physician Address:						
Patient DOB:		Physician Phone #:					ALK Break Apart FISH Probe Kit)?	
Date of Rx:		Physician Fax #:					ALK Break Apart Horri Hobertaly:	
Patient Phone #:		Physician Specialty:		□ Yes	□ No	□ No Does the patient have a diagnosis of Inflammatory Myofibroblastic Tumor (IMT) with ALK	nt have a diagnosis of Inflammatory Myofibroblastic Tumor (IMT) with ALK	
Patient Email Address:		Physician DEA: Physician NPI #:			translocation	, ,		
						□ Yes □ No Is the patient using Xalkori (crizotinib) as single-agent therapy?		
		Physician Email Address:					, , , , , , , , , , , , , , , , , , , ,	
3. MEDICATION 4.	STRENGTH	5. DIRECTIONS	6. QUANTITY PER 30 DAY	* A copy of the test results from the FDA-approved companion diagnostic test must be provided				
	200mg 250mg		Specify:	9. PHY	SICIAN SIG	NATURE		



BusinessOne's Managed Markets Access Data

Data Captured at the Most Granular Level for Flexibility & Credibility in Analytics

BusinessOne Technology: Coverage Policy Platform

Deeper dive into access & reimbursement

- 360 degree coverage of Retail and Specialty, Hybrid market
- 85 data elements captured for streamline data analysis
- Medical and Pharmacy prior authorization forms
- Prior Authorization, Step Therapy, & Diagnostic Requirements
- Specialty Pharmacy affiliations
- Coverage Policy for 140 drugs across 40 indications
- Custom Payor segmentation and Market basket scoring



Coverage Policy Data

Policy Specifications

Policy history, health plans/drugs/indications affiliated with the policy.

Reimbursement & Guidelines

Reimbursement codes, Rx filling requirements, clinical resources used to create the policy criteria.

Approved Use

Patient profile, drugs/therapies that can and cannot be used with the drug/device.

Diagnostic Requirements

Diagnostics that must be performed &/or conditions that must be present for initial and continued use.

Step Therapy

Required pre-requisite drugs/therapies that must be used prior to the initial request.

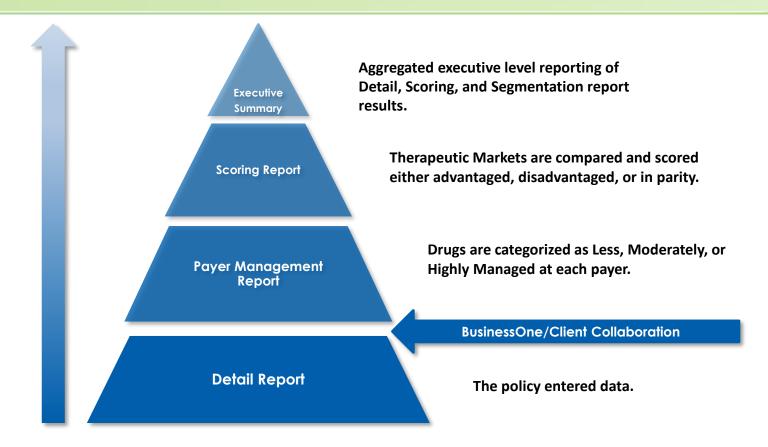
Dosage & Administration

Dosage, frequency, and administration requirements for a specific indication.

Prior Authorization

Duration limits, documentation, and prescribing specialist related to the initial and recertification requests.

Coverage Policy Development Process





Plan Segmentation Criteria



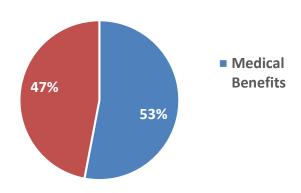


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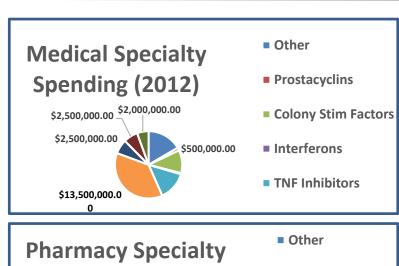
Eligibility and PA in Specialty Pharmacy

Drug Coverage – Medical vs Rx Spending

Drugs are Covered Under the:



Source: Milliman





The Differences Between Medical and Pharmacy Benefit





Administration Intravenous infusions, injections.

Dispensing channel

Physician, infusion center, home health.

Billing term

"Buy and Bill"

Claims submission

Batch or real-time using HCPCS codes.

Utilization management

PA /medical review process

Member cost-share

Copayment for office visit, coinsurance for drug product.



Technology Can Bridge:

Software/Tools Criteria

Route down Medical or Pharmacy benefit



Administration

Self-administered injections.

Dispensing channel

Specialty pharmacy dispenses drug and delivers to patient.

Billing term

"Bill and Dispense"

Claims submission

Online using NDC.

Utilization management

PA, step therapies, concurrent DUR, formularies.

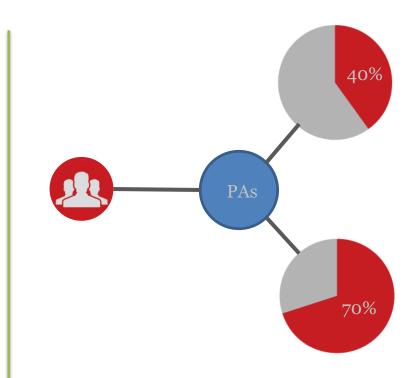
Member cost-share

Copayment or coinsurance for drug.

Why Prior Authorization?

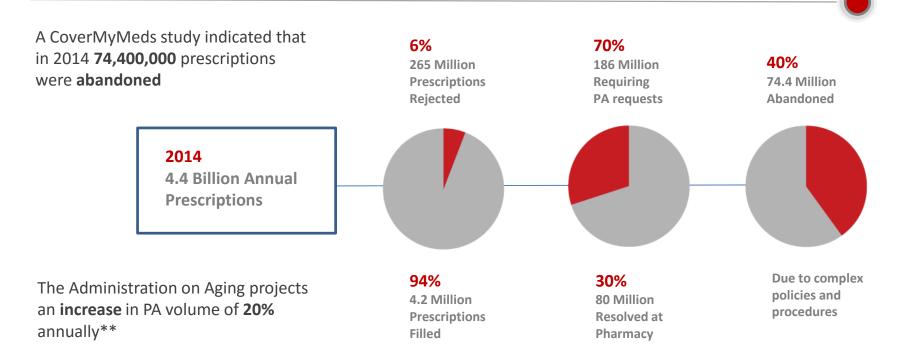
Payers say that prior authorization provide cost savings to consumers by preventing unnecessary prescribing of expensive brand name drugs when an appropriate generic is available and to help prevent drug interactions

Nearly **40%** of PA requests are **abandoned** due to complex procedures and policies and nearly **70%** of patients encountering paper-based PA requests to **not receive** the original prescription



Source: Cover MyMeds and Frost & Sullivan https://epascorecard.covermymeds.com/images/FrostSullivanPrior%20AuthorizationWhitepaper%20FINAL.pdf

Consequences of Prior Authorization



^{*}https://epascorecard.covermymeds.com/

^{**}http://aoa.gov/aging_statistics/future_growth/DOCS/p25-1138.pdf